

C·O·M·O·D·O

Creating Trust Online[®]

Comodo TrustConnect

HOWTO

Comodo TrustConnect - Windows Client HOW-TO

Download and Install the TrustConnect Windows Client

To connect to the TrustConnect service you must first download and install the TrustConnect Windows client software.

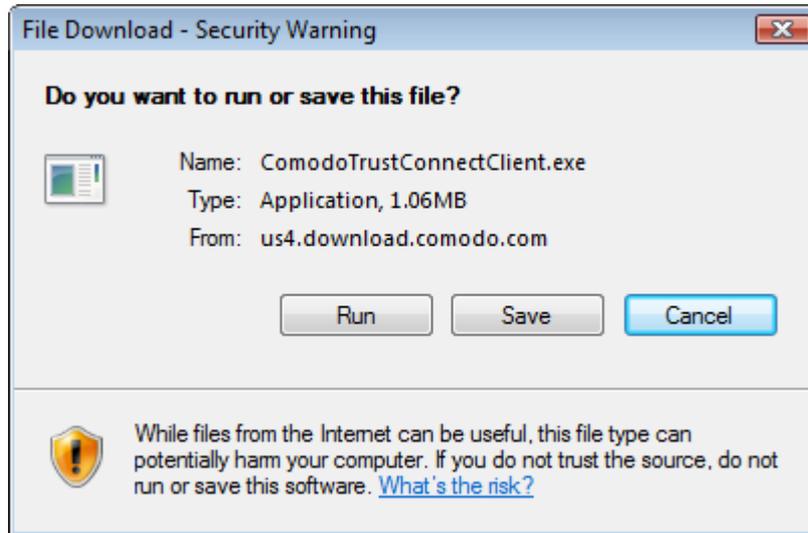
- Firstly, log into your Comodo Account at <https://accounts.comodo.com> with the user name and password that you created during the TrustConnect or CIS Pro enrollment process.
- Click the 'TrustConnect' tab on the top navigation bar.
- Click 'Download TrustConnect for Windows':

The screenshot shows the Comodo TrustConnect user interface. At the top, there is a navigation bar with tabs: TrustConnect, UserTrust, Hop Surf, My Account, Help, Contacts, and Logout. Below the navigation bar, a message states "Logged in successfully". The main content area is titled "Comodo TrustConnect" and displays service details for a user named "Your_User_Name". The details include "Service Login", "Service Password", "Date from" (2009-01-05 20:11:12), "Date to" (2010-01-05 20:11:12), and "Traffic" (Unlimited). A sidebar on the right contains several links: "Change Service Password", "First Time Users – Click Here (view in .pdf format)", "Windows Instructions (view in .pdf format)", "Linux Instructions (view in .pdf format)", "Mac OS X Instructions (view in .pdf format)", "iPod Instructions (view in .pdf format)", "TrustConnect F.A.Q. (view in .pdf format)", and "Download TrustConnect for Windows™". A green box highlights the "Download TrustConnect for Windows™" link, and a green line points from the "TrustConnect" tab in the navigation bar to this link.

- Alternatively, the TrustConnect Windows client can be downloaded direct from the following URL:

<https://accounts.comodo.com/download/trustconnect/ComodoTrustConnectClient.exe>

- Save the setup file to your laptop or desktop computer then double click to run the installer (alternatively, simply click 'Run' at the file download dialog to launch the installer directly)



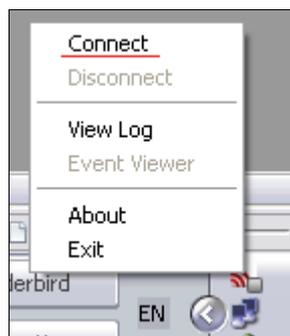
Establish a connection to TrustConnect

Once installation is complete, TrustConnect can be launched in one of the following ways:

- Via the Windows 'Start' menu. Click '**Start > Programs > Comodo > Trust Connect > Trust Connect**'
- By double clicking the TrustConnect Tray Icon:



- By right clicking on the TrustConnect Tray icon and selecting 'Connect':



After starting TrustConnect you should enter your **TrustConnect Service Login and Service Password** at the client login box.

- Existing TrustConnect account holders should enter the user name and password they created during the enrollment procedure. This is **not** the same password as your Comodo Account password. It is a unique, random password that was generated during account creation to authenticate you to the TrustConnect servers. If required, you can change this password to something more memorable by using the 'Change Service Password' button on the right.

- If you do not yet have an account then you should click the 'Please click here to activate your free trial' link. This will take you to the TrustConnect enrollment and product activation form at <https://accounts.comodo.com/trustconnect/management/signup>. Please select one of the 'Free 7-day trial' plans to begin your trial period. Specify a username and password for the service and complete your contact and billing details. You will receive a confirmation mail containing further instructions.

The screenshot displays the Comodo TrustConnect web interface. At the top, there is a navigation menu with links for TrustConnect, UserTrust, Hop Surf, My Account, Help, Contacts, and Logout. A status bar indicates 'Logged in successfully'. The main content area is titled 'Comodo TrustConnect' and contains a 'Service Login' section with fields for 'Your_User_Name', 'Your_Password', 'Date from' (2009-01-05 20:11:12), and 'Date to' (2010-01-05 20:11:12). A 'Traffic' section shows a limit of 'Unlimited' and a 'Today' section with 'No data found.' Below this is a 'This month' section with a line graph for 'In' and 'Out' traffic. A modal dialog titled 'Comodo TrustConnect™ - User Authentication' is overlaid on the right, containing fields for 'Username' (with 'your_username' entered) and 'Password' (with masked characters), a 'Remember' checkbox, and 'OK' and 'Cancel' buttons. A green arrow points from the 'Service Password' field to the 'OK' button in the modal.

Click 'OK' to confirm and connect. After successful authentication of your user-name and password, the tray icon will turn green to indicate that you are successfully connected to TrustConnect:



Not Connected to TrustConnect



Attempting to connect to TrustConnect



Successfully connected to TrustConnect

About Comodo

The [Comodo](#) companies provide the infrastructure that is essential in enabling e-merchants, other Internet-connected companies, software companies, and individual consumers to interact and conduct business via the Internet safely and securely. The Comodo companies offer PKI [SSL](#), [Code Signing](#), [Content Verification](#) and [E-Mail Certificates](#); award winning [PC security](#) software; [vulnerability scanning](#) services for [PCI Compliance](#); secure e-mail and [fax services](#).

Continual innovation, a core competence in PKI, and a commitment to reversing the growth of Internet-crime distinguish the Comodo companies as vital players in the Internet's ongoing development. Comodo secures and authenticates online transactions and communications for over 200,000 business customers and has over 10,000,000 installations of desktop security products.

For additional information on Comodo - Creating Trust Online® visit [our website](#).

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